Instruction Guide to Obtain

PA DEPARTMENT OF HUMAN SERVICES

CHILD ABUSE HISTORY CERTIFICATION

This process will take approximately thirty (30) minutes to complete online <u>and</u> may take up to fourteen (14) days for your results to be posted in your account by DHS.

- *Navigate* to the Child Welfare Information Solution (CWIS) website located at https://www.compass.state.pa.us/cwis/public/home
- If you do not already have a Keystone ID, click on "Create Individual Account" (see below).



- Follow the online instructions to create your Keystone ID.
- You will receive two emails; one verifying the username (*Keystone ID*) you selected and one containing your *temporary password*.
- *Close* all browser windows and navigate back to the Child Welfare Information Solution (CWIS) website located at https://www.compass.state.pa.us/cwis/public/home
- *Click* on **"Individual Login"** (see below):



• Click on "Access My Clearances" (see below):

pennsylvania CHILD WELFARE INFORMATION SOLUTION	
What Would You Like To Do Today?	
Please select which account you would like to access. ACCESS MY CLEARANCES ACCESS MY REFERRALS	

- *Read* the disclosure statement and then *scroll* to the bottom of the page and *click* **"Continue"** in the bottom right-hand corner of the page.
- Enter your username and temporary password and click "Login."

PA	pen
Keystone Key	
Username:	
Password:	
LOGIN	

- Create a new password and click "Submit."
- *Follow* the onscreen instructions, *close* the active browser window, *enter* your username and NEW password and *click* **"Login."**
- Read the Terms and Conditions, fill-in the radio button to accept the terms, and click "Next."
- *Read* the disclosure statement again, *scroll* to the bottom of the page, and *click* **"Continue"** in the bottom right-hand corner of the page.
- Click on "Create Clearance Application" (see below).



- *Read* the instructions and then *scroll* to the bottom of the page and *click* **"Begin"** in the bottom right-hand corner of the page.
- On the "Application Purpose" page, select "Volunteer Having Contact with Children," select "Other" for the "Volunteer Category," and enter "Cumberland Valley Youth Basketball Association" under "Agency Name" (see below).



- Scroll to the bottom of the page and click "Next."
- Enter your Applicant Information in its entirety and scroll to the bottom of the page and click "Next."
- Enter your "CURRENT address" and scroll to the bottom of the page and click "Next."
- Enter "Additional Addresses" and scroll to the bottom of the page and click "Next."
- Enter "Household Member" information and scroll to the bottom of the page and click "Next."
- *Review* your information on the "Application Summary" page and *scroll* to the bottom of the page and *click* "Next."
- Complete the "eSignature" attestation page and scroll to the bottom of the page and click "Next."
- On the "Application Payment" page, select the "No" radio button and click "Submit Application" (see below).

Application Payment
Did the organization you are volunteering for provide a code for your application? A code is not required to submit your application. require 0
⊖Yes ∭No
As a volunteer applicant, your clearance application fee has been waived. To submit your application, click the "Submit Application" button below.
<previous application="" submit=""></previous>

- You will receive a page with your Submission Confirmation.
- Once your application has been processed, you will receive a notification via email to log into your account and view the outcome/result of the application (often within fourteen days).



The above named person has applied for a Pennsylvania Child Abuse History Certification pursuant to 23 Pa. C.S., Chapter 63 related to the Child Protective Services Law. NO RECORDS EXIST in the Pennsylvania Department of Human Services' Statewide database listing the applicant as a perpetrator of an Indicated or Founded report of child abuse.

Applicants are required to show the Administrator the results of their Child Abuse History Certification. Administrators are required to keep a copy of this Child Abuse History Certification on file. Any person altering the contents of this document may be subject to civil, criminal or administrative action.

> ISSUED BY Commonwealth of Pennsylvania Department of Human Services CHILDLINE AND ABUSE REGISTRY ChildLine Verification Unit P.O. Box 8170 Harrisburg, PA 17105-8170 1-877-371-5422

- Upon completion, upload or email the completed Certification Form to org.volunteer.clearances@gmail.com.
- RETAIN A COPY FOR YOUR RECORDS!